

RE-SCANNING YOUR TELEVISION SET TIPS FROM T-MOBILE



INTRODUCTION

In April 2017, T-Mobile purchased more than \$8 billion of broadcast spectrum (600 MHz) from the Federal government. Previously licensed to television broadcasters, this spectrum is being re-assigned to T-Mobile over a 39-month calendar that concludes in August 2020. Between now and then, many local television stations will be moving to their new channels.

WHAT THIS MEANS TO OVER-THE-AIR TELEVISION VIEWERS

It is estimated that more than 70 million Americans receive over-the-air television signals from local television stations. These are in households that do not have a cable or satellite subscription. When local television stations are moved to new channels, the television that receives channels over-the-air, must be rescanned. For instance, if local channel 52 is moved to local channel 28, the television set rescan will make sure that channel 28 is found by the television set's receiver.

GUIDELINES FROM THE FEDERAL COMMUNICATIONS COMMISSION

If you receive digital TV over-the-air with an antenna, you should periodically rescan to update the channels you receive. While some televisions do this automatically, you may need to select "scan" or "auto-tune" from the TV or converter box control menu to start the scanning process. You can usually find instructions to do so by pressing the "set-up" or "menu" buttons on your remote control. You do not need to purchase new equipment or services.

If you have difficulty, consult your television owner's manual for more detailed instructions on how to run a channel scan, or contact customer service for your TV or converter box manufacturer. You may find contact information in your instruction manual or on the internet. **If you have a cable or satellite subscription, you do not have to do anything.**

RESOURCES

- <http://www.tvanswers.org/> – This link provides information on how to find out what stations will be moving and when based on your zip code
- <http://www.tvanswers.org/rescan.asp> – A good explanation of the process. Contains links for mobile and email alerts for when channels are moving in specific areas
- <https://www.youtube.com/watch?v=qomJIRlyEzE> – a YouTube® video for a basic overview of how to rescan your television set.

LINKS TO MAJOR TELEVISION MANUFACTURERS

- PANASONIC: <https://panasoniccustomercommunity.force.com/default/s/television-model-page>
- SONY: https://esupport.sony.com/US/p/select-system.pl?model_type_group_id=12
- SAMSUNG: <https://www.samsung.com/us/support/televisions-home-theater/tvs>
- TLC: <https://support.tclusa.com/>
- VIZIO: https://support.vizio.com/s/?language=en_US
- TOSHIBA: <https://support.toshiba.com/>
- LG: <http://www.lg.com/us/support/tvs>
- PHILIPS: <https://www.usa.philips.com/c-f/XC000009803>
- SHARP: <http://www.sharptvusa.com/support>
- MITSUBISHI: <https://www.mitsubishi-tv.com/>
- SANYO: <http://sanyo-av.com/support/>

